

TOULOUSE
TERRE
DE RUGBY



ALPHABET BOOK

OF THE QUESTIONS ASKED BY TOURISTS

Dedicated to the 2023 Rugby World Cup

Document created by :

Office de Tourisme **Toulouse** 

July 2023

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A**Airport****Get to the airport with the public transports :**

Airport shuttle : Every 15 minutes, the shuttles from the airport to the city center in less than 25 minutes. It is the most direct way.

Tramway + BUS 30 : take the tramway to the Odysseid-Ritouret station. The connexion to the airport takes about 7 minutes. **Don't forget :** The frequencies of passages of the T1 Tramway at the busiest hours is of 4.30 minutes.

see. mobility plan synthesis

Get to the airport with a taxi :

Also look up « Taxis »

Allô Toulouse

Town Hall service available 24 hours a day, 7 days a week. Requests made by telephone on **+33 561 222 222** are directed to the appropriate department at the Town Hall or Metropolitan Council (technical or social services, municipal police, etc.) or to a partner organisation: social services, France Victimes 31, national police, authorities, etc. Disruptive or abusive parking, noise pollution, neighbour disputes, obvious drunkenness, etc.

B**Bars**

« must go to »

**Chez Tonton**

16, place Saint-Pierre, 31000 Toulouse

Metro°A, stop « Capitole »

+33 893 02 53 30 / <https://fr-fr.facebook.com/cheztontontoulouse>

The Danu

9, rue du Pont Guilheméry

Metro°B, stop « François-Verdier »

+33 5 61 62 58 79 / www.thedanu.fr/

Black Lion

4, allée Paul Feuga

Metro°B, stop « Palais de Justice »

+33 5 61 53 04 69 / theblacklion.fr

Bar Basque

7, place Saint-Pierre

Metro°A, stop Capitole

+33 5 61 21 55 64 / barbasquetoulouse.fr

The London Town

14, rue des Prêtres

Metro°B, stop « Carmes »

+33 5 62 26 53 10 / londontown.puborders.com

Délirium

54, allées Jean-Jaurès

+33 9 67 29 79 96 / deliriumcafetoulouse.com

Metro°A or B, stop « Jean-Jaurès »

Biergarten

60, grande rue Saint-Michel

Metro° B, stop « Saint-Michel/Marcel-Langer »

+33 5 61 73 83 77 / lebiergarten.fr

Cosmopolitain

1, rue des Trois Journées

Metro°A or B, stop « Jean-Jaurès »

+33 5 61 29 89 33 / cosmopolitain-restaurant.fr

Borriquito Loco

25, rue des Paradoux

Metro°A, stop Esquirol » or M° B, stop « Carmes »

+33 5 61 25 34 54 / zenchef.com

The George & Dragon

1, place du Peyrou

Metro°A, stop “Capitole” or M°B, stop « Compans-Cafarelli »

+33 5 61 23 16 22 / georgeanddragon.puborders.com

Le Café Oz

1, rue Gabriel Péri

Metro°A or B, stop « Jean-Jaurès »

+33 5 34 67 55 38 / cafe-oz.com

Le Café Populaire

9, rue de la Colombette

+33 5 61 63 07 00

[facebook.com/cafepopulairretoulouse/?locale=fr_FR](https://www.facebook.com/cafepopulairretoulouse/?locale=fr_FR)

Le Melting Pot Club





26, boulevard de Strasbourg




Metro°B, stop « Jeanne-d’Arc »

+33 5 61 62 82 98 /



https://www.facebook.com/themeltingpotpub/?locale=fr_FR

Le Petit Voisin



	<p>37, rue Peyrolières, 31000 Toulouse +33 5 67 11 07 26 / le-petit-voisin.metro.bar/?lang=fr</p>
<p>Bike rentals</p> 	<p>VélôToulouse 283 open access bike stations (24/7) +33 8 00 11 22 05 <i>Go look at the bike station plan at :</i> www.toulou-sain.fr/carte-situation-stations-velo-toulouse/</p> <p>La Maison du Vélo 12, boulevard Bonrepos M°A, stop « Matabiau/SNCF » +33 5 34 40 64 72</p> <p>Paulette Bike 58, boulevard des Minimes M°B, stop « Canal du Midi » +33 5 82 28 05 10</p> <p>Le Petit Cyclo 16, avenue de l'URSS M°B, stop « Saint-Agne » +33 5 31 61 91 95</p>
<p>Bike repair</p> 	<p>La Maison du Vélo 12, boulevard Bonrepos - M°A, stop « Matabiau/SNCF » +33 5 34 40 64 72</p> <p>Presto vélo - Péniche Héphaïstos 17, boulevard Griffoul Dorval +33 6 62 80 86 02</p>
<p>Bus (city)</p> 	<p>Nearly 100 bus routes, 4 Transport On Demand (TOD) services, 1 city centre shuttle and 1 airport shuttle.</p> <p>10 Linéos high service level buses:</p> <ul style="list-style-type: none"> - 1 bus every 7 minutes during rush hour - from 5.15am to midnight (same times as the metro and tram) <p>Find out more: visit the Tisséo app or tisseo.fr</p>
<p>Bus station</p> 	<p>68, boulevard Pierre Sépard (next to Matabiau train station) +33 5 61 61 67 67 (towards every host cities)</p> <p>Flixbus Tickets BlaBlaCar Bus</p> <p>Accès : Arrêt Marengo – SNCF (M°A, Linéo 8 and line 14)</p>


<p>C</p> <p>Camper van areas</p> 	<p>Camping Le Rupé*** 21, chemin du Pont de Rupé, direction route de Paris, at the Pont de Rupé, zone verte Sesquières (Sesquières green area) +33 5 61 70 07 35 / campinglerupe@orange.fr www.vap-camping.fr/camping-de-toulouse <i>Go to « Mobility plan synthesis »</i></p> <p>Camping Les Violettes 17, RD 813, 31450 Deyme +33 5 61 81 72 07 / campinglesviolettes@wanadoo.fr www.campinglesviolettes.com</p>
<p>Car rentals</p> 	<p><u>Gare Matabiau</u> Avis : +33 8 20 61 16 77 Budget : +33 8 21 23 04 25 Europcar : +33 8 25 00 43 46</p> <p>Hertz Location : +33 5 62 73 39 47 Sixt : +33 8 20 00 74 98 <u>Aéroport Toulouse Blagnac (Airport)</u> Avis : +33 8 20 61 16 78 Budget : +33 8 21 23 04 99 Europcar Interrent : +33 8 25 82 55 14 Hertz Location : +33 8 25 80 10 31 Sixt : +338 20 00 74 98 <i>Go to « Mobility plan synthesis »</i></p>
<p>Cinemas</p> 	<p>Pathé Toulouse Wilson 3, place du Président Thomas Wilson M° A or B, « Jean-Jaurès »</p> <p>Cinema Utopia Borderouge 59 Av. Maurice Bourguès-Maunoury, 31200 Toulouse M°B, stop Borderouge</p> <p>ABC (films en VO) 3, rue Saint-Bernard, 31000 Toulouse M° B, arrêt « Jeanne d'Arc »</p> <p>American Cosmograph (films en VO) 24, rue Montardy, 31000 Toulouse M° A or B, « Jean-Jaurès »</p> <p>Cinema Utopia Tournefeuille Imp. du Château, 31170 Tournefeuille</p>



	<p>Cinémathèque de Toulouse 69, rue du Taur M°A, stop « Capitole » or B, « Jeanne d’Arc »</p> <p>Kinepolis Fenouillet 15, rue des Usines, 31150 Fenouillet</p> <p>UGC Toulouse Montaudran Place Marcel Bouilloux-Lafont, 31400 Toulouse</p> <p>Méga CGR Blagnac ZAC du Grand Noble, 31700 Blagnac</p> <p>Gaumont Labège 105, avenue la Méridienne, 31670 Labège</p> <p>Cinema Écran 7 Espace Boris Vian, Avenue du Château d'Eau 31880 La Salvetat-Saint-Gilles</p> <p>Cinema le Cratère 95, grande rue Saint-Michel, 31400 Toulouse M°B, stop « Saint-Michel Marcel Langer »</p>
<p>Consular offices</p>	<p>General Consulate of Japan – temporary antenna in Toulouse on certain days during the World Cup Maison de la citoyenneté Centre room 1 and 2 (near Place Wilson). Line A and B Jean Jaurès <u>Opening hours :</u> Sunday 10 sept. (3pm-7pm) Monday 11 sept. (9am-3pm) Thursday 28 sept. (3pm-7am) Friday 29 sept. (9am-3pm) +33 6 03 90 66 90</p> <p>General Consulate of Japan in Marseille 132, boulevard Michelet, 13008 Marseille +33 4 91 16 81 81 / www.marseille.fr.emb-japan.go.jp/itprtop_ja/index.html Cgm8@my.mofa.go.jp The Consulate is open from Monday to Friday : Public opening hours : 9am-12am / 1 :45pm-4 :30pm</p> <p>Georgia Consulate Rue Richard-Wagner 1, 1202 Genève, Suisse france.mfa.gov.ge/default.aspx?sec_id=410&lang=5</p>



	<p>Call them for informations : Monday and Wednesday : 3pm-5pm / Friday : 10am to 1pm Opening hours : from 9am to 1pm and from 2pm to 6pm</p> <p>Consulat Général du Chili à Paris 64, boulevard de la Tour-Maubourg, 75007 Paris +1(809)467-6204 - www.chile.gob.cl/paris/ Du lundi au vendredi de 9h à 13h – Fermé les samedis et dimanches</p> <p>Consulat d’Italie 19, bis Rue Riquet +33 5 34 66 89 90</p> <p>Consulat Australie +33 1 40 59 33 00</p> <p>Vice-Consulat du Portugal à Toulouse 33, avenue Camille Pujol, 31500 Toulouse +33 5 61 80 43 45 / toulouse@mne.pt Du lundi au vendredi de 9h à 12h30 et de 13h30 à 16h + 33 754 324 842 (urgences : weekends and vacances)</p> <p style="text-align: right;"><i>Voir aussi « Ambassades »</i></p>
D	
<p>Defibrilators</p> 	<p>www.toulouseinfos.fr/pratique/le-plus/sante-tlse/9279-defibrillateurs-toulouse.html</p>
<p>Detax</p> 	<p>For nationals of a non-member state of the European Union (EU) or a third country. The visa issued by the customs office at the point of exit from the EU grants the seller definitive exemption from VAT. It is the seller's responsibility to reimburse the tax on the basis of the customs approval.</p> <p>There are two visa procedures in France:</p> <ul style="list-style-type: none"> - endorsement by a customs stamp ; - the electronic visa as part of the PABLO online service (see Electronic tax relief in France for tourists - PABLO).

	<p>To find out more, visit https://www.toulouse.aeroport.fr/preparez-votre-voyage/detaxe</p> <p>Visit the website www.douane.gouv.fr</p> <p>Or call 0 811 204 444 (€0.06 incl. tax/min)</p>
<p>Doctors</p>	<p>SOS MÉDECINS Toulouse 4, rue Arnaud Vidal, 31000 Toulouse From Mondays to Fridays : 10am – 12am / Sat. et Sun. : from 9am to 12am +33 5 61 33 00 00 Doctors on duty 24/7 : +33 5 61 49 66 66 <i>Also go to « Hospitals » and « Emergency numbers »</i></p> <p>List of bilingual health professionals</p> <p><i>... Family doctors</i></p> <ul style="list-style-type: none"> • Dr Béatrice Bellamy (Spanish & English) : 49, grande rue Saint-Michel M°B, stop « Saint-Michel/Marcel Langer » +33 5 61 53 37 43 • Dr Patricia Lanco Saint Guily (gyneacologist, English, German, Spanish) : 31, rue Raymond IV - M°B, stop « Jeanne d’Arc » +33 5 34 43 03 00 • Dr Alain Berniolles (English) : 15 bis, rue de la Concorde - M°B, stop « Jeanne d’Arc » +33 5 61 62 48 86 • Dr Agnès Lafforgue (English) : 67, allées Charles de Fitte - M°A, stop « Saint-Cyprien/République » +33 5 61 36 23 94 • Dr Mesplede & Dr Fortune (English) : 156, avenue Jean Rieux – Linéo 8, stop « Garin » ou Linéo 9 « Ormeau » (Both lines are available at François-Verdier) +33 5 61 80 93 90 <p>Osteopath</p>

	<ul style="list-style-type: none"> • Jérôme Sion (English) : 44, rue Gambetta – M° A, stop « Capitole » +33 6 22 82 05 26 / sion.jerome@sfr.fr • Thomas Mouriès (English) : 2 bis d'Arcole - M° B, stop « Jeanne d'Arc » +33 6 30 77 69 73 <p>Dentists</p> <ul style="list-style-type: none"> • Dr Mailhes & Dr Sabatie (English) : 60, route d'Albi – Linéo 9, stop « Jaffary » (Bus line available from the city center at « Jeanne d'Arc ») +33 5 61 48 70 94 <p>Psychologists</p> <ul style="list-style-type: none"> • James Wilson (English) : 25, rue du Languedoc - M° B, stop « Carmes » +33 6 24 08 71 41 / james@toulousetherapy.com / toulousetherapy.com • Deborah de Camaret (English) : 20, quai de Tounis - M° B, stop « Palais de Justice » +33 5 31 54 12 91 psychologue-decamaret-toulouse.fr
E	
<p>Electric car terminals</p> 	<p>See the map of the electric vehicles charging points:</p> <p>https://metropole.toulouse.fr/mon-quotidien/deplacements-et-stationnement/se-deplacer/se-deplacer-en-voiture#les-bornes-de-recharge-electriques</p> <p>or</p> <p>https://fr.chargemap.com/cities/toulouse-FR</p>
<p>Embassies</p> 	<p><i>Embassy of Fiji (located in Belgium)</i> +32 2 736 90 50</p> <p><i>Embassy of Samoa (located in Belgium)</i> +32 2 675 03 36</p> <p><i>Embassy of Japan (in Paris)</i> +33 1 48 88 62 00</p>

	<p>Embassy of Namibia (in Paris) +33 1 44 17 32 65</p> <p>Embassy of New Zealand (Paris) +33 1 45 01 43 43 / number urgency (24/7) : +64 9 920 2020</p> <p>Embassy of Georgia (Paris) +33 1 45 02 11 07</p> <p>Embassy of Chile +33 6 58 81 68 69</p> <p>Embassy of Portugal +33 1 47 27 35 29</p> <p style="text-align: right;"><i>Also go to " Consulates "</i></p>
<p>Exchange Offices</p> 	<p>Change Group Toulouse-Blagnac Airport Hall C, arrivals level (public area) 8am-7pm weekdays and 9am-6pm Saturdays and Sundays +33 5 61 59 13 18</p> <p>C2E 48, rue de Rémusat M°A, "Capitole" stop or B, "Jeanne d'Arc" stop Daily 10am-1pm, 2pm-6.30pm / 10am-4pm on Saturdays Comptoir Régional de Bourse et de Change 8, rue du Poids de l'Huile M°A, "Capitole" stop Monday to Friday: 9am-1pm, 2pm-5.30pm</p> <p>Exchange 30, rue du Taur M°A, "Capitole" stop or B, "Jeanne d'Arc" stop Monday to Friday: 9am-7pm (6pm on Saturdays) Fidso Investor exchange office 6, rue de Rémusat M°A, "Capitole" stop or B, "Jeanne d'Arc" stop Monday to Friday 10am-7pm (4pm on Saturday)</p>
<p>F</p>	

<p>Fan Embassy</p>	<p>Square Charles-de-Gaulle A meeting place for all supporters on match days. Enjoy a musical departure to the Stadium or the Supporters' Village.</p>
<p>Foreign food grocery shop</p> 	<p>La Esquina (Spanish food) 10 bis, rue du Pont Saint-Pierre M°A, stop « Saint-Cyprien/République » +33 9 83 80 64 02 – www.epicerie-la-esquina.fr</p> <p>King Fat (Asian food) 3, rue Denfert-Rochereau / M°A or stop « Jean-Jaurès » +33 5 61 63 67 93 / www.kingfat.fr/</p> <p>Thong Minh (Asian food) 15, rue Denfert-Rochereau / M°A or B stop « Jean-Jaurès » +33 5 67 11 08 04</p> <p>Au petit Japon (Japanese grocery) 31, rue de la Colombette +33 5 31 22 52 23 / www.aupetitjapon.fr</p> <p>Paris Store Hyper asiatique (Asian food) 1, rue Paul Gauguin, 31100 Toulouse / M°A, stop « Bellefontaine » / +33 5 62 11 50</p> <p>Produits du monde by Afro, (Frenche Islands) 3, boulevard d'Arcole - M°B, arrêt « Jeanne d'Arc » +33 5 61 23 24 23 – www.afrodomtom.fr</p> <p>Epicerie Krystal (Russian food) 63, boulevard de Strasbourg - M°B, « Jeanne d'Arc » +33 5 67 11 15 91</p> <p>Bangla Bazar (French-Indian grocery) 6, rue Denfert-Rochereau, 31000 Toulouse M°A or B, stop « Jean-Jaurès » +33 5 62 80 96 36</p>
<p>G</p>	
 <p>Garage-Mecanic</p>	<p>https://www.google.com/maps/search/garage+automobile+toulouse/@43.6147081,1.4403256,13z?hl=fr</p>

<p>Gas stations</p> 	<p><u>Non-exhaustive list</u></p> <p><u>Total Access</u> 55, boulevard de Suisse - +33 5 61 13 44 02</p> <p><u>TotalEnergies</u> 20, boulevard des Minimés - +33 5 61 61 55 13</p> <p><u>Combustible</u> 38, rue Roquelaine - +33 9 70 44 99 74</p> <p><u>ENGIE SOLUTIONS / Open 24 hours a day</u> <u>Boulevard de la Marquette</u> <u>TotalEnergies</u> 36, allées des Demoiselles - +33 5 61 52 48 09</p> <p><u>TotalEnergies</u> 104, avenue de Grande Bretagne - +33 5 61 49 48 70</p> <p><u>TotalEnergies</u> 103, boulevard de Suisse - +33 5 61 47 62 26</p> <p><u>ESSO EXPRESS JOLIMONT / Open 24 hours a day</u> <u>73, avenue Yves Brunaud</u> <u>+33 800 77 42 52</u></p>
<p>Gastronomy (Where can you eat a nice cassoulet ?)</p> 	<p>Chez Émile restaurant 13, place Saint-Georges - M°A or B, "Jean-Jaurès" +33 5 61 21 05 56 - www.restaurant-emile.com/</p> <p>J'Go 16, place Victor Hugo - M°A or B, "Jean-Jaurès" stop +33 5 61 23 02 03 - lejo.com</p> <p>Restaurant La Maison du Cassoulet 3, bis Boulevard de Strasbourg - M°B, "Jeanne d'Arc" stop +33 5 61 22 42 41 - maisonducassoulet.com</p> <p>Restaurant Le Colombier 14, rue de Bayard - M° B, "Jeanne d'Arc". +33 5 61 62 40 05 - restaurant-lecolombier.com</p> <p>Restaurant La Brasserie des Beaux-Arts 1 quai de la Daurade- M° A, "Esquirol"</p>

+33 5 61 21 12 12 - brasserielesbeauxarts.fr

H

Hospitals



Purpan Hospital

Reception of adult patients and emergency service.

Place du Dr Joseph-Baylac

General switchboard: tel: +33 5 61 77 22 33

Toulouse West Emergency Department: tel: +33 5 61 77 20 18

SOS heart attack: tel: +33 5 61 77 21 36

Drug addiction care: tel: +33 5 61 77 75 63

Access: T1 (Purpan stop) Linéo 2 (Hôpital Purpan stop)

Joseph Ducoing Hospital

15, rue Varsovie, 31300 Toulouse

+33 5 61 77 34 00

M° A, "Saint-Cyprien/République" stop (near the Village)

Rangueil Hospital

Adult patients and emergency service.

Avenue Jean-Poulhès

General switchboard: tel: +33 5 61 32 25 33

Toulouse Est emergencies: tel: +33 5 61 32 27 95

Adult burns: tel: +33 5 61 32 27 43

SOS heart attack: tel: +33 5 61 32 26 10

Access: Téléo stop Hôpital Rangueil Louis Lareng

Larrey Hospital

This hospital treats adult patients.

24 chemin de Pouvoirville
General switchboard: +33 5 67 77 14 33

Children's Hospital

Cares for children from birth to 15 years of age and has a paediatric emergency department.

330, av. de Grande-Bretagne

General switchboard: +33 5 34 55 86 33

Emergencies for children up to the age of 15: +33 5 34 55 84 10

Children with major burns: +33 5 34 55 84 72

Paul de Viguier Hospital

This establishment offers a maternity unit and all the specialities reserved for women and infertile couples.

330, av. de Grande-Bretagne

General switchboard: +33 5 67 77 13 33

La Grave and Casselardit

Specialities reserved for the elderly and child, adolescent and adult psychiatry.

La Grave Hospital

Place Lange

General switchboard: +33 5 61 77 78 33

Care for drug addicts: +33 5 61 77 80 82

Casselardit

170, avenue de Casselardit TSA 40031 - 31059 Toulouse Cedex 9



Switchboard: +33 5 61 77 22 33

Hôtel-Dieu Saint-Jacques (administrative headquarters)

2, rue viguerie TSA 80035 - 31059 Toulouse Cedex 9

General switchboard: +33 5 61 77 82 33



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<p>Interpreters (traductions)</p>	<p>Paysdoc : - Lecturer and tour guide paysdoc.net/ +33 5 61 73 17 96 / stephane@paysdoc.net - Translation of guides and media mon-traducteur-touristique.com/+33 5 31 61 95 30 / contact@mon-traducteur-touristique.com</p>
<p>L</p>	
<p>Lost personal item</p>	<p>Arche Marengo 1, allée Jacques Chaban-Delmas - Garden level (take the 1st escalator on the left as you leave the metro gantries) Bus lines 14 and 22, M°A, "Marengo SNCF" stop Monday to Friday, 8.30am to 5.30pm Phone: +33 5 62 27 63 00 or +33 5 62 27 63 49</p>
<p>Luggage lockers</p> 	<p>Grand Hôtel d'Orléans (opposite the station) 72, rue Bayard 31000 Toulouse M° A, "Matabiau, SNCF" +33 5 61 62 98 47 No reservation required. Luggage accepted depending on availability. Fares: fixed amounts per bag: small bag: €5.50 - medium bag: €7.50 - large bag: €9.50 Baggage drop-off and collection during the day. For further information, call or text +33 6.69.21.03.6</p>
<p>M</p>	
<p>Markets in Toulouse</p> 	<p>Victor Hugo covered food market Place Victor Hugo Every morning except Mondays M°A stop Jean Jaurès, Linéo 9 stop Victor Hugo</p> <p>Crystal food market Boulevard de Strasbourg – M°B, stop « Jeanne d'Arc » Every morning except Mondays</p> <p>Esparcette bio market Square Charles de Gaulle – M°A, stop « Capitole » Tuesday and Saturday mornings</p> <p>Organic food market and small producers Place Saint-Aubin – M°A or B, stop « Jean-Jaurès » Sunday mornings</p> <p>Carnes covered food market</p>


	<p>Places des Carmes -M°B, « Carmes » Every morning except Sundays.</p> <p>Bouquinistes market Place Saint-Etienne – M°B, stop « François-Verdier » Saturdays</p> <p>Saint-Cyprien covered food market Pl. Intérieure Saint-Cyprien – M°A, « St-Cyprien/République » Every morning except Sundays</p> <p>Full market list on : https://metropole.toulouse.fr/actualites/brocantes-et-marches-du-week-end-toulouse</p>
<p>Metro</p> 	<p>Tisséo network: 2 metro lines with service almost every minute (= fastest way to get around):</p> <ul style="list-style-type: none"> - 22 minutes from Basso-Cambo to Balma-Gramont (line A) - 27 minutes from Borderouge to Ramonville Saint-Agne (line B) <p>Opening hours and days: The metro is open 364 days a year from 5.15am to 12am from Sunday to Wednesday and until 3am on Thursday, Friday and Saturday. To find out more: visit the Tisséo app or tisseo.fr</p>
<p>Monuments – must see</p> 	<p>Basilique Saint-Sernin, Couvent des Jacobins, Cathédrale Saint-Etienne, Hôpital de la Grave Capitole / Salle des Illustres Hôtels pasteliers, Hôtel d'Assézat</p> <p style="text-align: right;"><i>See « Magazine touristique »</i></p>
<p>N</p>	
<p>Night grocery store (until 2am)</p> 	<p>Epicierie de nuit 60, rue de la Colombette +33 5 61 99 09 48 M°A or B, stop « Jean-Jaurès »</p> <p>Epicierie de nuit 7, place Lafourcade M°B, stop « Palais de Justice »</p> <p>Epicierie de nuit 4, avenue Honoré Serres +33 5 61 63 42 52 M°A, stop « Saint-Cyprien/République »</p>

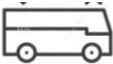


	<p>Epicierie de nuit 31, rue Pargaminières, 31000 Toulouse M°A, stop « Capitole »</p> <p>Epicierie de nuit 34, port Saint-Sauveur M°B, stop « Compans-Cafarelli »</p> <p>Epicierie de nuit 33, rue Gabriel Péri M°A or B, stop « Jean-Jaurès »</p> <p>Epicierie de nuit 36, rue du Pont Guilheméry M°B, stop « François-Verdier »</p> <p>Epicierie de nuit 12, avenue Etienne Billières M°A, stop « Saint-Cyprien/République »</p> <p>Epicierie de nuit 57, avenue Etienne Billières M°A, stop « Patte d’oie »</p>
<p>Night pharmacy</p> 	<p>Every day from 8pm to 8am : 76, allées Jean-Jaurès (get there by the » Vidal street « Rue Vidal ») – M°A or B, stop « Jean-Jaurès » +33 5 61 62 38 05</p>
<p>Numbers you need to know</p> 	<p>112 - the European emergency number For any emergency requiring an ambulance, the fire service or the police when you are travelling in a European country; for foreign travellers who do not know the emergency numbers in France.</p> <p>15 - Samu To obtain the intervention of a medical team in a situation of vital distress (malaise, coma, haemorrhage, chest pain, breathing difficulties, burns, poisoning, etc.); - or to be redirected to a permanent care organisation (general medicine, ambulance transport, etc.).</p> <p>17 - Police To report an offence requiring immediate intervention by the police or gendarmerie (violence, assault, snatching, burglary, etc.).</p> <p>18 - Fire department</p>

	<ul style="list-style-type: none"> - To report a dangerous situation; - Or an accident involving property or people and obtain their rapid intervention (fire, gas leak, risk of collapse, burns, electrocution, road accident, etc.). <p>Other free 24-hour emergency numbers</p> <ul style="list-style-type: none"> - Missing children: 116 000 - Children at risk: 116 111 - Permanence de soins ambulatoires (doctors on call) 116 117 - Bomb alert - Abduction alert: 197 - Social emergency services - Homeless people: 115 - Women victims of violence: 39 19 - Suicide prevention: 31 14 - Abuse of the elderly and people with disabilities: 39 77 - Heatwave info service: 0800 06
P	
Parkings	<p>7,000 parking spaces /9 Tisséo park-and-ride sites connected to the metro. Free parking for Tisséo passengers on condition that they have made a return journey and validated a ticket in the hour preceding the exit (1st validation taken into account if you have made connections) and parked for less than 24 consecutive hours. If you fail to do so, you will be charged the hourly rate.</p> <p>To find out how many spaces are available in real time, go to the Tisséo app and the tisséo.fr website.</p> <p>https://www.tisseo.fr/se-deplacer/bien-voyager/se-garer</p> <p>Other Tisséo parking solutions available:</p> <ul style="list-style-type: none"> > T1 line car parks Aéroconstellation: 295 spaces > Bus car parks Castanet - Tolosan: 100 spaces Ribaute: 55 spaces Sept Deniers - Salvador Dali: 550 spaces Tucaut: 85 spaces <p>These car parks are free and open to all.</p> <p style="text-align: right;"><i>For more intel « Mobility plan synthesis »</i></p>

<p>Pass tourism</p> 	<p>The 3-day tourism pass costs €20 (+€10 with the 10-trip ticket) and entitles you to free admission to around ten museums and sites and around thirty discounts (Cité de l'Espace, Aeroscopia museum, shopping, etc.). The pass can be purchased using the free "Pass tourisme Toulouse" application (available on Android and iOS). In FR, GB, ESP and ALL.</p>
<p>Police</p> 	<p>Hôtel de Police Nationale – Commissariat Central Compans Caffarelli - 23 Bd de l'Embouchure +33 5 61 12 77 77 - M°B, stop « Canal du Midi » Open 24/7</p> <p>Commissariat de Police Nord Toulouse La Vache 104, avenue de Fronton +33 5 34 42 23 20 - M°B, arrêt « La Vache » Monday-Friday from 8am to noon and 2pm to 6pm</p> <p>Commissariat de Police Nationale Secteur Centre 17, rue du Rempart Saint-Etienne +33 5 61 12 81 97 - M°B, arrêt « François-Verdier » Monday-Friday from 8am to noon and 2pm to 6pm</p> <p>Commissariat de police de Toulouse - Secteur Sud Rangueil 30, route de Narbonne +33 5 34 31 81 40 - M°B, arrêt « Rangueil » Monday-Friday from 8am to noon and 2pm to 6pm</p>
<p>Poisoning</p>	<p><i>See « Hospitals » / « Emergency contacts »</i></p>
<p>Public transportation</p>	<p>Tisséo supports the rugby fans throughout the World Cup. www.tisseo.fr Service available in english.</p>
<p>R</p>	
<p>Railway connections</p>	<p>Toulouse – Albi : 75 km - 54 min Toulouse – Bordeaux : 245 km – 02h12 Toulouse – Carcassonne : 95 km – 48 min Toulouse – Lourdes : 172 km – 01h40 Toulouse – Lyon : 540 km – 04h12 Toulouse – Marseille : 407 km – 04h27 Toulouse – Montpellier : 242 km – 02h18 Toulouse – Paris : 676 km – 04h30</p>

<p>Robbery-Theft</p> 	<p>In the event of a theft or loss of an important personal item, residence documents or identity papers, first go to a local police station (see the "Police" section) to file a report, then call or go to the consulate/embassy of your country of origin (see the "Embassies" or "Consulates" section). Depending on the seriousness of the theft, the police authorities will be able to explain the steps to be taken.</p>
S	
<p>Shopping malls (accessible by public transportation)</p> 	<p>Saint-Georges shopping centre 51 bis, rue du Rempart Saint-Etienne - M° A "Capitole" Casino supermarket open from 8.30am to 8.30pm Shops open from 10am to 8pm</p> <p>Centre commercial Gramont- M° A, "Balma Gramont 2, chemin de Gabardie Auchan hypermarket open from 8.30am to 9.30pm Shops open from 10am to 8pm</p> <p>Basso-Cambo shopping centre - M°A, "Basso-Cambo". Place Edouard Bouillère Géant Casino hypermarket open from 8.30am to 8pm</p> <p>Galleries Lafayette Toulouse - M°A, "Capitole 4-8, rue Lapeyrouse</p> <p>Parapharmacie Lafayette 10, boulevard de Strasbourg M°A or B, "Jean-Jaurès" stop</p>
<p>Sports shops</p> 	<p>Stade Toulousain shop (website)</p> <p>Stade Ernest Wallon 114, rue des Troènes, Bus Linéo 1 /arrêt « Lully » +33 5 34 42 24 19 Open Monday to Saturday between 10am and 7pm</p> <p>Toulouse-Blagnac Airport</p> <p>City center : 73, rue d'Alsace Lorraine M°B, stop « Jeanne d'Arc »</p>

	<p>+33 5 34 42 24 18</p> <p>Toulouse Olympique XIII shop Stade Ernest Wallon, 114, rue des Troènes, Bus Linéo 1 /stop « Lully »</p>
<p>Stadium</p> 	<p>Toulouse city Stadium - Allée Gabriel Biénès (île du Ramier) - 33 000 spaces</p> <p><i>Also go to « Synthesis of the mobility plan »</i></p>
	<p>TotalEnergies 36, allées des Demoiselles · +33 5 61 52 48 09</p> <p>TotalEnergies 104, avenue de Grande Bretagne - +33 5 61 49 48 70</p> <p>TotalEnergies 103, boulevard de Suisse · +33 5 61 47 62 26</p> <p>ESSO EXPRESS JOLIMONT / Ouvert 24h/24 73, avenue Yves Brunaud +33 800 77 42 52</p>
Stations de taxis	<p>Gare Matabiau Aéroport Toulouse-Blagnac Place Wilson</p>
Shuttle : Airport	<p>- maximum waiting time of 20 minutes</p> <p>- Total journey time between 25 and 45 minutes</p> <p>- Accessible to PRMs</p> <p>Stops served :</p> <ul style="list-style-type: none"> ● - Bus station ● - Matabiau SNCF station (metro line A connection) ● - Jean Jaurès (metro line A and B connection) ● - Jeanne d'Arc (metro line B connection) ● - Compans Caffarelli (metro line B connection) ● - Pont du Béarnais

	<i>Also go to « Synthesis of the mobility plan »</i>
Shuttle : City center 	<p>The Centre-Ville shuttle runs in the heart of Toulouse</p> <ul style="list-style-type: none"> - - Monday to Saturday, 9.15am to 7.00pm: - - Maximum waiting time 15 minutes - - Total journey time 50 minutes <p>The City Centre shuttle is free. Stops are made on request by simply waving to the driver unless otherwise indicated on the map or if traffic conditions do not allow it. More information on the Tisséo app or on tisseo.fr</p>
Shuttle : Stadium	<p>Shuttle buses run from the Zenith car park to the Stadium and back on match days only.</p> <p><i>Also go to « Synthesis of the mobility plan »</i></p>
T	
Taxis 	<p>Capitole Taxi +33 5 34 25 02 50</p> <p>Taxis Radio Toulousain +33 5 61 42 38 38</p> <p>La Toulousaine des Taxis +33 5 61 20 90 00</p> <p>Allo Taxi 31 +33 5 62 21 20 00</p>
Téléo 	<ul style="list-style-type: none"> • The longest urban cable car in France crosses over the Garonne with a breathtaking view of the Pyrenees. • A cabin every 1'30" at the rush hour, Téléo runs every day from 5.15am to 12.30am! • Return Téléo ticket at €3.50 • Collector ticket only available from automatic ticket dispensers on Téléo platforms. It allows you to make 2 journeys on the same day and to make connections with other forms of transportation. • Access to Téléo: metro line B, Paul Sabatier University station or Parc Relais d'Oncopole. • For more information, Tisseo.fr <p>You can also enjoy an escape game in the cabin!</p>

Also go to « Catalogue des expériences »

Tickets



The ticketing platform will open 2 months before the start of the competition + ticket office at the Stadium + tickets will be sent out on D -2.

This platform will enable supporters from all over the world to buy and resell tickets to attend the competition in a secure manner.

Frequently asked questions with contact form:
<https://tickets.rugbyworldcup.com/fr/faq>

Reseller side:

- The reseller will receive the amount of the ticket, the resale of which is set at the unit price (see price list). Payment will be made no later than two months after the transaction.
- The tickets that make up the packs will be resold individually.
- If a person wishes to resell more than 6 tickets for the same match (acquired over several sales phases), they must do so in two or more instalments.

On the buyer's side:

- The buyer will be able to purchase a maximum of six tickets on the official resale platform.
- A fee of 10% of the total amount of the order to cover **management and security costs**.

- Tickets bought or resold on unofficial websites do not guarantee access to Rugby World Cup 2023 stadiums and the associated orders will be cancelled.

Special cases :

- Delay / interruption :
- FRANCE 2023 will not be obliged to reimburse the BUYER for all or part of the price, nor to pay any compensation due to the postponement and the consequences that this postponement may imply for the BUYER, the BENEFICIARY, and/or for third parties in the event of delay, definitive interruption of the match from its kick-off.

Postponement:




- In the event of the postponement of a match interrupted under the conditions referred to in Article 13.3 or rescheduled for another date
- a) if the match is postponed to a different date at the same venue originally scheduled: the TICKET HOLDER may use the original ticket for the rescheduled match.
- b) if the match is postponed to a different date but must take place at another venue, FRANCE 2023 will make its best efforts to ensure that the match takes place at a stadium with at least the same capacity. FRANCE 2023 will then allocate to the CARRIER of the Ticket(s), a Ticket(s) of the same category or of a higher category for the postponed match. In the absence of a stadium of sufficient capacity, the Ticket will be reimbursed as soon as possible to the PURCHASER and, where applicable, including in the case of a multiple order.


Closed doors games or limited capacities :

In the event of a match being played behind closed doors or in limited capacity by decision of FRANCE 2023 and RWCL, for whatever reason, the Ticket may be refunded provided that the BUYER submits his request within fifteen working days of the scheduled date. The refund will be made to the BUYER, including in the case of a multiple Order, within two months of this date.

A Cancellation:

In the event of the definitive cancellation of a match, the Ticket may be refunded provided that the BUYER submits his request at the latest within forty-five working days following the scheduled date of the Rugby World Cup 2023 final. In the event of the definitive cancellation of the 2023 Rugby World Cup, the Ticket may be refunded on condition that the BUYER submits his request no later than forty-five working days following the date on which the cancellation of the 2023 Rugby World Cup was made public and brought to his attention. The refund will be made to the BUYER, including in the case of a multiple Order, within two months of this date.

	<p style="text-align: center;"><i>See also France 2023 General Terms and Conditions of Sale</i></p> <p>https://tickets.rugbyworldcup.com/sites/hubber_site_wrc8/files/inline-files/cgv-billetterie-france-2023-05.01.2022_0.pdf</p>
<p>Toilets</p> 	<p>www.toilettespubliques.com/toulouse</p> <p>Download the Toilettes in Toulouse app to locate the nearest public toilets. Toulouse City Council website www.toulouse.fr</p> <p>Cleanliness and waste" section, list of public toilets and map</p> <p>Public toilets closest to the Capitole :</p> <ul style="list-style-type: none"> • 6, rue du Poids de l'Huile (Square Charles de Gaulle) • 7, place Victor Hugo (Marché Victor Hugo) • 2, allées du Président Franklin Roosevelt (Place Wilson)
<p>Tramway</p> 	<p>Le réseau Tisséo dispose d'une ligne de tramway (T1) : Palais de justice – Meett</p> <p>de 5h15 à minuit (même horaires que le métro et le tram), toutes les 4 minutes 30 aux heures de pointe.</p>
<p>Train station (Matabiau SNCF)</p>	<p>Gare SNCF de Matabiau</p> <p>64, boulevard Pierre Sépard / Tél : 36 35</p> <p>Marengo stop – SNCF (M° A, Linéo 8 and line 14)</p>
U	
<p>Urgences</p> 	<p>Hôpital Purpan Urgences</p> <p>1, place du Dr Joseph Baylac, 31300 Toulouse</p> <p>+33 5 61 77 22 33</p> <p>Accès : T1 (arrêt Purpan) Linéo 2 (arrêt Hôpital Purpan)</p> <p>Hôpital Joseph Ducoing</p> <p>15, rue Varsovie, 31300 Toulouse</p> <p>+33 5 61 77 34 00</p> <p>M° A, arrêt « Saint-Cyprien/République (proche du Village)</p> <p>Hôpital Rangueil Service des Urgences</p> <p>1, avenue du Professeur Jean Poulhès, 31400 Toulouse</p> <p>+33 5 61 77 22 33</p> <p>Clinique La Croix du Sud - Service des urgences - Ramsay Santé</p>

	<p>52, chemin de Ribaute, 31130 Quint-Fonsegrives +33 5 36 28 00 00</p> <p>Clinique Ambroise Paré 387, route de Saint-Simon, 31100 Toulouse +33 5 61 50 18 18</p>
V	
Village for rugby fans	<p>Opening of the Village :</p> <ul style="list-style-type: none"> • days of the 5 games in Toulouse and all the French team matches • weekends of the 9th and 10th of September and 14th and 15th of September <p>Location: prairie des Filtres Description: numerous giant screens, sports and children's entertainment, refreshment stands, foodtrucks, etc. An application dedicated to the Rugby Village will help you make the most of this festive area: quiz, program, site map, opening times, etc.</p>
Visit toulouse with a guide	<p>The tourist office offers a wide range of guided tours of the city. Tours are available in foreign languages. www.toulouse-tourisme.com</p>
W	
Water fountains	<p>Square Charles de Gaulle (In front of the tourist office) Rue Alsace-Lorraine Prairie des Filtres Place Saint-Georges</p>
<p>Wifi</p> 	<p>There are 94 free wifi connections in the city. Wi-Fi is also available on the metro, bus and tram network. Map of wifi points : https://data.toulouse-metropole.fr/explore/dataset/bornes-wi-fi/map/?location=13,43.60249,1.43334&basemap=jawg.streets</p>

Find more informations on...

The tourist office website :

<https://www.toulouse-visit.com/land-rugby>

The city website :

<https://metropole.toulouse.fr/actualites/coupe-du-monde-de-rugby-2023-toulouse>

Find us on ...

The tourist office social networks



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...everyday by **e-mail, chat, phone** :

- contact us by email at infos@toulouseatout.com.
- by phone at (33) 5 17 42 31 31
- Everyday on the online chat.

Or come and **visit us** at the Donjon du Capitole, square Charles de Gaulle :

1ST OF JUNE TO SEPTEMBRE 30

At the reception

Monday to Saturday - 9:30am/7pm.
Sunday and bank holidays - 10am/6pm.

By phone

Monday to Saturday - 9:30am/7pm.

1ST OF OCTOBER TO MAY 31ST

At the reception

Monday to Saturday – 9:30am/6pm
Sundays and bank holidays 10am/6pm

By phone

Monday to Saturday – 9:30am/6pm
Week bank holidays 10am/6pm
Closed on Sundays